

*** * SAMPLE COPY ONLY * ***

Please note: this is just a copy of the 60-Day Service Request for your information. An official form will be mailed to your home approximately 2 months after closing.

**CUSTOMER CARE SERVICE REQUEST
ACKNOWLEDGEMENT FORM
60-DAY SERVICE REQUEST**

I hereby acknowledge receipt of the 60-day service request. I understand that by submitting this request form, I must provide access to my home between the hours of 7:00am am and 3:00pm, Monday through Friday, for services to be provided. Our Warranty Service Department does not work on weekends.

Upon receipt of the service request form, a representative and/or subcontractor of LifeStyle Builders & Developers, Inc. will address each item and perform warranty services only on those items covered under the warranty policy. Please use your Residential Warranty Booklet as a guide when completing your list as we use the Booklet as a guide when determining Warranty Coverage.

I understand that the warranty period covers twelve months from the date of closing; I therefore agree to submit the service request form(s) in a timely manner.

I understand that in the event it is necessary to have furniture removed to perform a service, it is my responsibility to make sure this is done prior to the arrival of the Warranty Service Personnel. Neither LifeStyle Builders & Developers, Inc. nor its subcontractors will be responsible for moving furniture.

I understand that LifeStyle Builders & Developers, Inc. will perform sheet rock repairs one time during the first year of occupancy as a courtesy and will paint said repairs with specified builder colors. LifeStyle Builders & Developers, Inc. will not repaint custom colors or repair wallpaper. We strongly recommend you wait until your 11 Month Service Request to perform any sheetrock as this allows maximum time for settlement during your warranty period.

I acknowledge that the person who signs this form will be responsible for coordinating all scheduling with the Customer Care Representative, accepting all repairs and final sign off of this Customer Care Service Request.

HOMEOWNER SIGNATURE

DATE

PRINT NAME